

Phone Script



Hello, may I speak with [insert parents name].

My name is [XXXX]

Your child recently attended a Bring-a-Friend night with our Scout Group where we [insert the activities that took place.]

I wanted to follow up to see if you had any questions or if you needed help registering your child to join Scouts.

If yes

Great. Do you need further information on how to register? [provide them with information and follow up with an e-mail using the template on the Bring-a-Friend webpage]

If no

We are always looking to improve our program so even more youth can benefit. I would love to hear why you decided Scouts wasn't for your family.

[report reasons to your Group Leader for incorporation into future improvements].

Thank you for your time.

1800 SCOUTS
scoutsvictoria.com.au

